



## Stephen D. Murphy

Stephen D. Murphy, a Senior Consulting Partner for The Ken Blanchard Companies®, has a very entertaining, motivating, dynamic, and eye-opening facilitation style. He creates enthusiasm among his clients during the workshops, empowering them to turn conceptual information into methods they can use back at their job. As a result, people leave with a positive and memorable learning experience, work more effectively, increase their productivity, and achieve greater success.

Steve has a diversified wealth of knowledge and many years of experience, so he works successfully with all management levels. He has clients in many industries, including health care, pharmaceutical, high-tech, government, military, entertainment, financial, manufacturing, telecommunications, consumer products, sports entertainment, and petroleum. Steve's expertise includes strategic planning, team development, leadership development, diversity awareness, harassment and discrimination issues, and customer service.

Prior to joining The Ken Blanchard Companies, Steve held an array of leadership positions. He was the director of human resources for Digital Lighthouse Corporation, responsible for organization and leadership development. As the first training and development manager for Legoland California, Steve created its dynamic training plan for organization development and company-wide objectives, including leadership development and customer service training. As the human resources training manager for Quintiles, Inc., his work in training design and delivery, teams, and management development was the foundation for the Business Management Division of Quintiles University. Steve retired from the U. S. Navy as a Senior Chief Petty Officer.

Steve holds a bachelor of science degree in computer information systems and a master of science degree in human resources management from Chapman University. He is certified as a Senior Professional in Human Resources Management by the Human Resource Certification Institute and is qualified to interpret several assessments, including DiSC®.

Steve enjoys playing golf and attending live jazz performances.

### Testimonials

*"Steve connects with participants and helps them understand and apply key learning points, and he can quickly tailor his delivery to meet their unique needs. He also readily assists individuals in grasping the relevance of the information to their roles in the organization."*

*—Jeff Fanselow, Director Learning and Development*

*"Steve's facilitation style is charismatic, as he is always engaging, enthusiastic, and high energy. The learning experience is meaningful, as he can relate to the experiences of our technical personnel while also sharing his own relevant stories."*

*—Angela Stephens, Training and Development*