



## MEET OUR EXPERTS

# Karla Oard

Karla Oard has been a Senior Consulting Partner with Blanchard® for more than 16 years. She designs and facilitates stimulating, interactive programs that build confidence and competence for immediate skill application, using varied training styles, her quick wit, and her entrepreneurial spirit to incorporate accelerated learning techniques for greater retention and lasting change.

An SLII® Master Trainer, she excels in the Training for Trainers environment. Karla loves face-to-face facilitation and specializes in virtual delivery where she creates a meaningful experience for global learners. Karla designs and delivers training initiatives that enlighten individuals, simplify relationships, and increase performance. Highly flexible, she succeeds with domestic and international audiences, from CEOs to floor-level managers, helping them connect to the materials and relevant business skills. Karla has conducted workshops in change management, leadership development, and team dynamics for the private sector, government, and public service.

In addition to managing her consulting business since 1988, Karla was the healthcare administrator for Upjohn HealthCare Services, supervising more than 200 employees. She served as an adjunct faculty member at Davenport University and held roles with the Workforce Development Board of West Michigan, Welcome Home for the Blind, and the Beachcombers Association.

Karla earned a Bachelor of Arts in Communications and Psychology and a Master's in Educational Leadership, with an emphasis on Training and Development, from Western Michigan University. She is certified by the American Council on Exercise as a personal trainer and has trained endurance athletes on behalf of the American Cancer Society. She volunteers at various venues, including the World Championship Ironman, and is involved in student-exchange programs that promote building global relationships.

## Industries:

- Aerospace & Defense
- Automotive & Transport
- Banking
- Business Services
- Computer Services
- Energy & Utilities
- Food
- Healthcare
- Pharmaceuticals Manufacturing
- Telecommunications Services

**“Even experienced instructors took home excellent ideas and felt energized by the day’s activities with Karla.”**

—President, Organizational/  
Strategic Planning and  
Governance

**“Karla was very knowledgeable about the subject matter, and her efficient presentation was energetic, organized, and creative.”**

—Senior Learning and  
Development Manager,  
Industrial Manufacturing