



MEET OUR EXPERTS

Colleen Phillips

PRAISE

“Colleen knows how to strike the right balance between content and practical real world application. She has great energy and excellent presentation skills. This was our best training experience to date.”

—Worldwide Beverage Company

“Colleen is a great instructor! She is very enthusiastic and passionate about ensuring that her participants learn the material. Colleen is highly effective with all levels of the organization.”

—Pharmaceutical Company

“Colleen is an excellent leader and trainer. We enjoyed working with her, from the C-suite executives and leaders to our franchise owners.”

—Franchise Restaurant

Colleen Phillips, a Consulting Partner with the Ken Blanchard Companies®, is an engaging and inspirational trainer, speaker, and facilitator with expertise in leadership, team building, communication, individual development, building trust, and customer service. She strives to help all participants gain more knowledge and be better equipped to apply that knowledge to the job.

Clients benefit from Colleen’s previous corporate experience and her understanding of challenges that today’s leaders face. With more than 20 years of experience in training and coaching, she specializes in facilitating classes for all levels of management, from frontline supervisors to senior executives. Colleen has trained in many types of industries, including a professional sports league, government agencies, insurance, information systems, healthcare, pharmaceuticals, manufacturing, retail, and legal.

Colleen has more than 15 years of corporate leadership experience and a proven record of generating revenue. As a director of operations for an optical retailing company, she successfully led a team of 300 leaders and employees, achieving top sales, service, and profit results in North America over a three-year period. Colleen also worked for five years as a group-level senior leader in training and development, where she effectively partnered and strategized with senior management while leading a national team of performance consultants.

Colleen received her bachelor of arts degree in mass communications and business management from Rhode Island College and has completed numerous professional development courses. She is certified to deliver and assess the Booth 360: Clark Wilson’s Task Cycle® surveys, DiSC®, and PDI 360 surveys when working with clients. Colleen is also a Certified Professional Behavioral Analyst through Target Training International.

Colleen enjoys tennis, Pilates, and reading in her spare time