



Richard Ruhe, EdD

Dr. Ruhe is a cherished motivational speaker, as well as a celebrated corporate consultant and trainer. Throughout his highly spirited presentations on productivity improvement, change, and customer loyalty, Dick insightfully connects with attendees' core issues and inspires a deep desire for success. Based on his extensive management and supervisory experience in the private and public sectors, Dick shares a myriad of amusing stories that absorb audiences and create an unforgettable experience.

As a senior consulting partner for The Ken Blanchard Companies®, Dick is the author of the training program Total Quality Leadership. He has also worked with Tom Peters, Gordon Lippit, and Paul Hersey. Dick has served as a regular columnist for Sales and Marketing magazine and has been published in Training and Development, Western Business Systems Journal, Proceedings of the Academy of Management, and Executive Excellence.

A past chapter president of Sales and Marketing Executives, he is a member of the International Customer Service Association, the National Speakers Association, the International Platform Association, the American Society for Training and Development, and the American Society of Quality Control.

Dick received his MBA from the University of New Haven and his doctorate in human resource development from George Washington University. He is the author of Getting Major Results, a field book for change and leadership.

Clients

Chick-fil-A	Merrill Lynch
CompUSA	Merck
Estée Lauder	Motorola
FedEx	Nordstrom
Hewlett-Packard	Petco Animal Supplies
INS, Kimberly-Clark Corp.	Philip Morris
	Wells Fargo Bank

Testimonials

"I wanted to say thank you for your wonderfully dynamic seminar. I feel you presented valuable information to motivate us to make noticeable changes in our clinic."

—Diane Coffey, Mercy Carepoint Medical Group

"Your presentation was right on the mark. Phil and I have heard nothing but positive feedback. Believe me when I say that's unusual! Congratulations on a job very well done!"

—Jeffrey O'Hara, Red Lobster

"All I can say is WOW! We could not have asked for a better ending to our meeting. Your presentation hit a home run."

—Roy Nassau, Marriott International, Inc.