



S. Chris Edmonds

Enthusiastic, knowledgeable, and humorous are typical descriptions of Chris Edmonds and his presentation style. With more than 25 years of platform experience, Chris consistently makes an impact on his audience through his expertise in leadership development, culture change, values alignment, performance enhancement, team effectiveness, and customer service excellence.

Chris believes people are the ultimate competitive edge in our fast-paced world. He not only makes his audiences laugh but also challenges them to think. People from dozens of organizations have benefited from his wisdom and insight. He speaks to organizations in industries ranging from manufacturing, government, nonprofit, sales, auto dealers, restaurants, hospitals, and insurance.

One of Blanchard's most experienced consultants, Chris is an expert on creating high-performance, values-aligned organizational cultures. His passion for this process has led to successful impact at a variety of organizations. With his facilitative style, Chris helps senior leaders come to consensus on their company's desired culture and guides them to take steps to make that desired culture a reality for every employee.

Chris serves as an executive coach for senior leaders engaged in culture change initiatives. His process coaching helps senior leaders understand their unique responsibility to clarify expectations, refine systems, and consistently demonstrate desired values, as well as to hold leaders and staff accountable to demonstrate those values.

Chris is a coauthor of Blanchard's culture change process (based on Ken Blanchard's best selling book, *Gung Ho!*[®]), which was recognized as one of the Top Ten Training Programs of 2000 by *Human Resource Executive* magazine. The program continues to have significant impact on organizational performance and employee passion all over the world.

A graduate of Whittier College with a degree in education, Chris holds a secondary teaching credential from California Lutheran College. He received his master's degree in human resource and organizational development from the University of San Francisco. Chris is a faculty member of The Ken Blanchard Companies' cosponsored Master of Science in Executive Leadership program at the University of San Diego. In his spare time, Chris is a performing musician and singer in a working band in Denver, CO. Chris is a published songwriter, ASCAP member, and incurable instrument collector.

Clients

America Online	Minnesota
American Honda	Department of Human Services
Clorox	New Belgium Brewery
Defense Finance and Accounting Services	Northwest Airlines
Deloitte	Pfizer
Federal Reserve Bank	RR Donnelley
Genentech	Taylor Corporation
IBM	Toyota Motor Corporation
KPMG	T-Mobile
Merck	

Testimonials

"You did an outstanding job with the leadership course, as usual! Thanks so much for all your efforts in helping our team 'Lead at a Higher Level.' You are the greatest!"

—Mark Deterding, Senior VP of Operations, RR Donnelley

"After 18 months of personal experience with the Blanchard organization, the things I can consistently count on are quality, service, and humanity. Thanks for being a torchbearer of such goodness, Chris."

—Steve Gass, Director of Human Resources, Deloitte

"It was a pleasure meeting you last week! I thoroughly enjoyed the Building and Leading Teams class. This was the best course I have ever taken at Genentech—it will provide real value to me and my team moving forward."

—John Hess, Regional Sales Manager, Genentech

"I walked out of our course on Saturday completely 'wowed' by the experience you gave us. I have been to a lot of management training, classes, meetings, etc., and never had an experience like that! I have spent time reflecting on how I am going to use this information to help me in my current situation."

—John P. Beres, DVM, AAHA Veterinary Leadership graduate

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